



October 1, 2020

IMPORTANT NOTICE FOR DISTRICT MEMBERS:

UnitedHealthcare will discontinue the upfront waiver of cost share for Virtual Visits through Teladoc[®], Doctor On Demand[™] and AmWell[®] as of October 1, 2020.

- Beginning October 1, 2020, members will pay the cost share for both COVID-19 and non-COVID-19 services up front.
- The Virtual Visit cost share will revert to the member's HMO Plan applicable specific pre-COVID cost share.

MEDICAL PLAN	CO-PAY / CO-INSURANCE
High HMO (Full Network / Canopy)	\$25 copay
Mid HMO (Full Network / Canopy)	\$20 copay
Low HMO (Full Network / Canopy)	\$20 copay
PPO / HSA	Deductible then 100%

- Non-COVID-19 Virtual Visit coverage at no cost share ends September 30, 2020.
- UnitedHealthcare will reimburse members for Virtual Visit cost-share (copayment, deductible, and coinsurance) for COVID-19 Virtual Visits through the public health emergency.
 - No action is required to facilitate reimbursement to the member, the provider will be responsible for member reimbursement.
 - Please note, the provider member reimbursement process may take up to 60 days.

On October 1, 2020, members accessing myuhc.com will see the following disclaimer based on employer cost share: *"If your visit is related to COVID-19, your Virtual Visit provider may reimburse you according to your plan benefits."*